FOSTERING A COMMUNITY OF COMPASSIONATE DIGITAL CITIZENS

Laura Higgins, Director of Community Safety & Digital Civility
MISSION
Bring the world together through play
Play is an essential human need. And the best way to prepare kids for their future.
ENVIRONMENT FOSTERING

Digital Civility

- Empathy
- Safety
- Civility
Civility

- #NicerByDesign
- Enhancing the in-game experience for players
- Equipping parents, caregivers and educators with advice and resources to promote community safety and digital civility
- Partnering with digital safety leaders to strengthen the platform and make a positive impact on the industry
- Listening to the community, learning, and amplifying civility
Why teens play online games

- 72% The gameplay is fun
- 51% It helps me relax when I'm upset or stressed out
- 43% I like the challenge
- 34% My offline friends are there
Games are not the devil. They come in all shapes and sizes.
89% of parents say they fear gaming. Why?

*Roblox survey of 1,500 UK parents of kids age 7-17, conducted Sept 2019*
Media stories spread fear, say half of UK parents.
And even worse now!
Parents are the key to safe and positive online experiences.
How often do you discuss appropriate online behavior?

- **Occasionally or Often**:
  - Teens: 60%
  - Parents: 93%

- **Rarely or Never**:
  - Teens: 39%
  - Parents: 6%
91% of parents say their kids would be likely to ask them for help if they were bullied online.

Teens say they would:

- Report it to the platform: 53%
- Tell a teacher or another adult: 33%
- Tell a parent: 26%
- Tell a friend: 26%
- Not tell anyone: 14%
Safety & Civility

- Moderator Review of Every Image, Video and Audio File
- Automated Chat Filter
- Additional Privacy Chat Restrictions for Under 13 Users
- Automated Avatar Clothing Detection
- Behavior Reporting System for Players
- User Ability to Block Other Players
A Fun & Safe Experience With
Tools for Parents

- Account Age Visibility
- Parental Controls for Chat
- Pin Code for Parental Controls
- Curated Content for Kids

https://www.facebook.com/RobloxCivility
Safety Partnerships

- Family Online Safety Institute
- IWF
- SWGfL
- kidSAFE CERTIFIED
- USK
- ConnectSafely
- FAIR PLAY ALLIANCE
- insafe
Online Safety

- Ask what they want you to know about their online life.
- Understand that their world is different to ours.
- All screentime can’t be measured the same way.
- Encourage them to be mindful of what they do online.
- Wellbeing is important at all times.
- Be present, but not too much.
- Encourage kids to talk to you about things that worry them.
Managing Online Safety during COVID-19

- Kids and teens will be spending more time online
- Remember not all access to tech is equal
- More time online can lead to more risks
- Kids need to socialize, online is the new playground
- Fake news is everywhere
- Too much news about COVID-19 is upsetting
- Balance fun, socializing and learning
Educator tips for managing the new landscape

• Consider safety & privacy on any remote learning tools you use
• Make sure everyone has fair access
• Set online behavior rules for the new system
• Make sure staff are aware of emerging risks such as zoombombing
• Anticipate issues with established peer groups
• Check your digital safeguarding policy works for off-site
• Include online safety education in your curriculum
Teaching Remotely with Roblox Studio

As educators, we understand the importance of having meaningful and collaborative learning experiences. With schools and teachers responding to COVID-19, Roblox is proud to offer free lesson plans that foster creativity and teach computer science in our online, collaborative platform.

Our platform allows for students to collaborate in real time, building and learning as they go. To get started, explore our lesson plans, which are ISTE-aligned and include a variety of subjects to suit different topics and age groups.
Safe Private Spaces

Connect with Others Using the New “Play Together” Sort
Talking to Kids About Coronavirus (COVID-19)

These are truly extraordinary times. Many parents and teachers around the world are all feeling a growing anxiety about the novel coronavirus, or COVID-19.

Our children and youth are watching the COVID-19 pandemic unfold and are listening in as adults, or endless 24/7 news and social media streams, discuss the crisis and its many complications. Here to help us communicate with our kids about what we know, what we should do, and how we will get through this, is a Guide from Dr Philip McRae of the Alberta (Canada) Teacher’s Association and our own Mediatrician.
https://www.fosi.org/good-digital-parenting
Report an incident

Information entered into this report will be made available to law enforcement for possible investigation. You can contact the National Center for Missing & Exploited Children 24 hours a day at 1-800-THE-LOST (1-800-843-5678).

10% complete

Incident Information

What are you reporting?*

Select

Where did the incident occur?

Download [DCMP Video Description]
Thank you for listening, we now have time for questions...